



Important Notice: Beware of Phone Number Spoofing Scams

Dear Valued Customer,

We wanted to notify you of a serious and concerning issue that the Bank was made aware of today. It has come to our attention that there have been instances of scammers spoofing our phone number to extract sensitive account information in an attempt to defraud our customers. We take safeguarding the security and privacy of our customers very seriously, so we are notifying you of this potential scam and to let you know we are taking the necessary steps to prevent further activity.

If you receive a call that appears to be coming from our phone number but seems suspicious or asks for personal information, we urge you to exercise caution. Please do not provide any sensitive information over the phone or any login details. The Bank will never ask you for your login information.

If you have any doubts about the authenticity of a call purportedly from us, we advise you to hang up immediately and contact your local branch directly using the official contact information available on our website or on your account statements.

Your safety and security are our top priorities, and we appreciate your cooperation in helping us combat these attempted scam activities. If you have any concerns or questions, please do not hesitate to reach out to us.

Thank you for your attention to this matter.